To resolve Internet Explorer related browser issues

This document is specific to resolving Internet Explorer related browser issues that you face while using Cardinal Station and Cardinal Financials.

With the recent Internet Explorer 9.0 upgrade, we don’t see many of toolbars that we are used to seeing, i.e. Favorites, Menu, Status etc... To correct this, please do the following:

Right click on the blue shaded blank area. You’ll see a menu that displays all the available toolbars. Choose the toolbars that you would like displayed by clicking to the left of the item. Any item that has a check mark indicates that the option is selected.

Click Tools and then click Internet options.
Click on the **Security** tab and then click on the green **Trusted Sites**. Then move the slider to **Medium-Low** position. If you are unable to see a slider, click on the button **Default level**.

Then click on the **Sites** button. Ensure that `https://hcmcs.cua.edu` and `https://fscm.cua.edu` are on you Websites list. If they are not on the list, copy them from above and paste them in the **Add this website to the zone** and then click **Add**. It will then be added to the list of websites. Then click **Close**.
Click **Apply** to apply these changes.

Click on the **General** tab and then click on **Setting**.
On the new window that opens, click on View Files.

This action will open another window, where you should select all the files (Ctrl + A on your keyboard) in the area marked below and delete them. This clears your browsing history.
This step applies to users who are using **Internet Explorer 8 or later**. Click **Tools** and then click **Compatibility View Settings**.

You can skip this step if you see cua.edu in this area. If not, type **cua.edu** here and click **Add**. Then click **Close**.
This Check next to Compatibility View or the blue tinge on this Icon indicates that Compatibility View is enabled.